

Global Business Services 2710 Gateway Oaks Drive Suite 200 Sacramento, CA 95833

June 25, 2018

Mr. Nick Macchione Agency Director Health and Human Services Agency County of San Diego 1660 Pacific Hwy, San Diego CA, 92101

Dear Mr. Macchione:

At its core, the *Live Well San Diego* vision aims to unite different sectors to solve some of the most pressing issues affecting the residents of San Diego County, and by doing so, improve health outcomes, ensure safety and cultivate thriving communities. In alignment with the *Live Well San Diego* vision, IBM is in the business of helping customers solve complex problems using expertise in advanced information technologies.

IBM is proud to have partnered with the County of San Diego to develop the technology ConnectWellSD, a computer-based information hub that allows County of San Diego staff to collaborate, connect their customers to resources, safely share information with colleagues, and provide a more tailored service. The implementation of ConnectWellSD is contributing to the *Live Well San Diego* vision by helping to build a better service delivery system. In the process of developing ConnectWellSD with County Staff, IBM became familiar with the *Live Well San Diego* vision. Through this process, we have seen the importance of how technology and living well can be intertwined and utilized to change and improve lives.

As a globally integrated enterprise with significant activities in every aspect of information technology, IBM currently has programs in place that align with *Live Well San Diego*. Through our <u>SafetyNet Grant Program</u>, IBM is able to help not-for-profit organizations analyze client data quickly and efficiently and thereby assuring that they stay in business by making compliance and reporting requirements easy. <u>IBM's Global Health Corps</u> is a global pro-bono program focused on tackling health disparities by unlocking the power of data to improve health outcomes, help eliminate disparities, and deliver lasting change across the globe. Our <u>Disaster Volunteering Course</u> is a free, publicly available online course detailing the importance of disaster volunteering as well as opportunities to take part in disaster relief activities.

With these programs and our <u>Veterans Employment Initiative</u>, <u>Science for Social Good Initiative</u>, and our support of the <u>Teachers TryScience Program</u>, IBM demonstrates commitment to the vision of *Live Well San Diego*. As recognized *Live Well San Diego* partner, we look forward to sharing best practices and collaborating with other recognized partners in support of the collective impact of the *Live Well San Diego* vision.

Sincerely,

Allen J. Sheldon

GBS Public Sector Partner

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