

FACT Information Sheet

2014

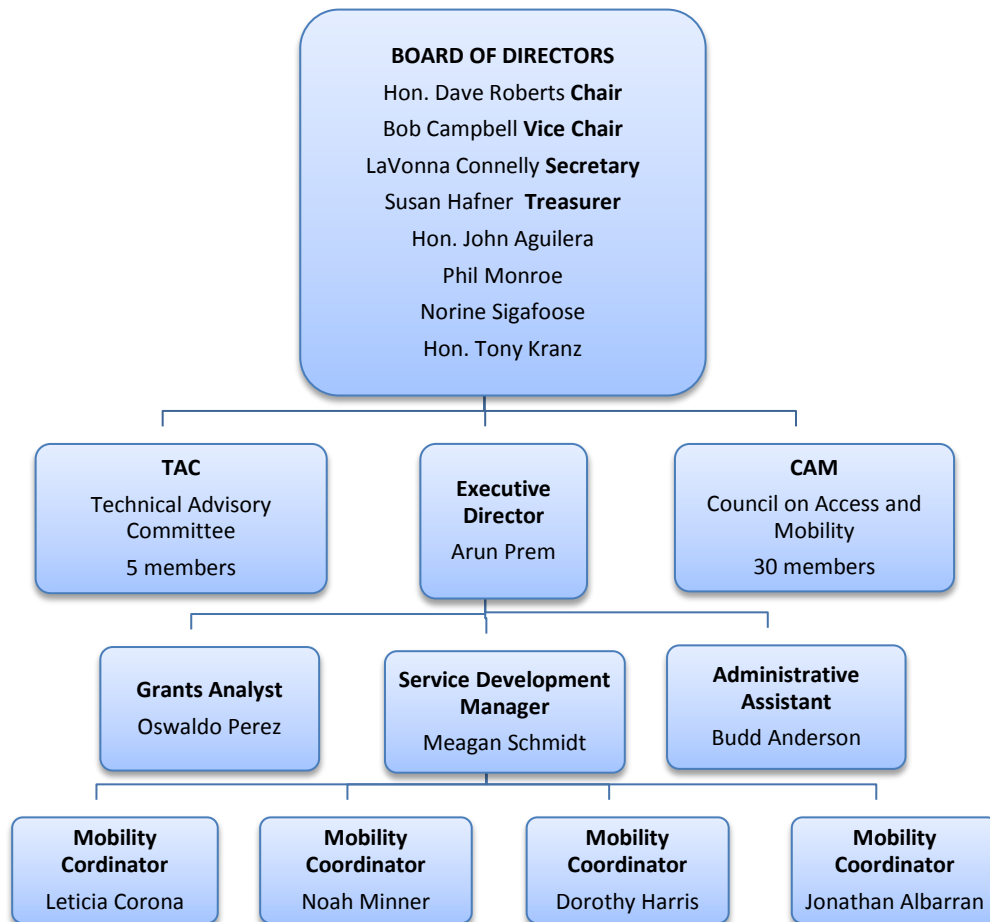
Full Access and Coordinated Transportation, Inc. (FACT), is a nonprofit agency formed in 2005, to improve access to transportation for seniors, persons with disabilities, veterans and the income disadvantaged and fill gaps in existing services. In 2006 SANDAG designated FACT the Consolidated Transportation Services Agency (CTSA) for San Diego County.

There are numerous individuals/communities in San Diego County that are unable to access public transportation either due to their special needs, the distance from transit routes, or due to lack of services. FACT acts as a mobility manager for individuals who are looking for transportation by referring them to the most appropriate mode for them. Transportation referrals are provided in person, via telephone, and through the web based trip planner.

Mission

Assist San Diego County residents with barriers to mobility to achieve independence through coordination of transportation services

Organization



Funding

FACT's Fiscal year 2013-14 budget is \$960,100. FACT receives State TDA Article 4.5 funds annually apportioned by SANDAG. FACT successfully competed for TransNet and Federal Transit Administration (FTA) grants for FY 2013-14.

FACT Board of Directors – The Board meets monthly, on fourth Thursdays at Encinitas City Hall. Board meetings are governed by Roberts Rules of Order and subject to Brown Act regulations.

- Hon. Dave Roberts, Chair, County Board Supervisor
- Bob Campbell, Vice Chair, former Council member
- LaVonna Connelly, Secretary, Ramona Transportation Action Committee (RTAC)
- Susan Hafner, Treasurer, Transportation Professional
- Hon. John Aguilera, Council member, City of Vista
- Phil Monroe, former Council member
- Norine Sigafoose, former Council member
- Hon. Tony Kranz, Council member, City of Encinitas

Technical Advisory Committee (TAC) – Meetings are held concurrently with Board.

- Janelle Carey, MTS
- Lois Knowlton, Friends of Adult Day Health Care
- Danielle Kochman, SANDAG
- Kim Thorp, NCTD

Council on Access and Mobility (CAM) – Is comprised of transportation stakeholders from San Diego County. CAM has 30 members. Meetings are held bi-monthly, alternately in North and South County.

FACT Services

1. Transportation referrals over the Phone:

FACT maintains a comprehensive database of transportation services operated by public transportation agencies, social services agencies, faith based organizations and specialized transportation services in San Diego.

2. Web based information:

FACT maintains a web based database of transportation services which can be accessed directly by riders at www.factsd.org.

3. Brokered transportation:

RideFACT is a senior dial a ride serving all cities in San Diego County as well as Ramona and Spring Valley areas. The service provides general purpose trips, Monday – Sunday, 7am - 8pm, to seniors (60+). FACT procures transportation for RideFACT through a transportation brokerage. Reservations may be requested up to 7 days in advance of the travel date. Contact information for reservations, referrals or information: 888-924-3228. Please contact us during 9am - 4pm, Monday – Friday.

4. Contracted Services:

FACT provides transportation services for City of Oceanside, Poway Adult Day Health Care Center, First Transit – NCTD LIFT and SDCOE as per contracts awarded by respective agencies.